



SUSTAINABLE TOURISM REPORT

CONTENTS

- ABOUT THE REPORT
- OUR HOTEL
- OUR CORPORATE PROFILE
- VISION & MISSION
- OUR POLICIES
 1. Children's Rights Policy
 2. Cultural Heritage Protection Policy
 3. Biodiversity Protection Policy
 4. Visit Policy for Natural Areas
 5. Women's Rights Policy
 6. Pollution Minimization Policy
 7. Transportation Policy
 8. Decent and Decent Work Policy
 9. Wildlife Interaction Policy
- OUR ENVIRONMENTAL APPROACH AND OBJECTIVES
- OUR SUSTAINABLE PURCHASING POLICY
- SUPPLY CHAIN AND SUSTAINABILITY IN PURCHASING
- OUR WORKING LIFE AND OPPORTUNITIES OFFERED TO OUR STAFF
- RESOURCE CONSUMPTION
- BIODIVERSITY PROTECTION
- SOCIAL OUR CONTRIBUTIONS
- OUR SOCIAL RESPONSIBILITIES
- EVERYONE'S PARTICIPATION
- ASIA CITY HOTEL AND SUSTAINABLE TOURISM POLICY
- US

ABOUT REPORTING

This sustainability report, published on behalf of Asya City Hotel, highlights our facility's sustainability performance and impact. As GNS Hotel Management, Tourism Restaurant Industry and Trade Ltd., we prioritize guest satisfaction and aim to provide responsible production, service, and consumption, and we continue to work to ensure this

OUR HOTEL

Asya City Hotel opened in June 2016 with 87 rooms and 174 beds. Located in Ataşehir, our hotel is a popular choice for both corporate guests and the healthcare sector due to its proximity to the health district. We provide all our guests, both domestic and international, with the same level of service and satisfaction, and we aim to maintain this satisfaction throughout their stay with a sustainable approach. Since its opening, we have complied with all environmental regulations and remain up-to-date

OUR CORPORATE PROFILE

Asia City Hotel is committed to providing the best possible service to Turkish tourism and all its domestic and international guests with its professional approach. From the moment you enter our hotel, our friendly staff is ready to greet you and provide the best possible service, making you feel at home.

CHILDREN'S RIGHTS POLICY

Children are entrusted to us as the future. Recognizing them as individuals, respecting their rights, and protecting them against all forms of psychological, physical, and commercial exploitation is our primary responsibility. To ensure this:

- We do not allow child labor in our institutions and expect the same sensitivity from all our business partners.
- We provide environments and opportunities within the business where children can contribute to their development, freely express their thoughts and feelings, and feel comfortable and safe.
- We provide training to our employees on preventing and recognizing child abuse.
- We ensure that children are under adult supervision during all activities.
- We organize trainings and support related projects to raise awareness about the protection of children's rights.
- If we witness suspicious actions involving children, we first inform the hotel management and seek assistance from official institutions when necessary.

VISION & MISSION

VISION:To ensure the highest level and continuity of customer satisfaction.We aim to constantly improve the satisfaction and happiness of our employees by enhancing their knowledge, skills, and behaviors.We strive to transform quality in all our products and services into a way of life.In this way, we aim to become a recognized brand in the Tourism Sector, both in our region and within Istanbul.

MISSION:In the Tourism Sector, we aim to maintain the satisfaction of our employees and customers at the highest level, and with our continuous sense of social and environmental responsibility, to provide high-quality products and services by continuously improving.By taking our share in the country's tourism planning, we contribute to the development of our region, and in this way, we maintain a sustainable understanding of satisfaction by keeping the satisfaction of our domestic and international guests at the highest levels.

PROTECTION OF CULTURAL HERITAGE

As Asia City Hotel, we aim to respect the multilayered history and cultural heritage of Istanbul, contribute to the preservation of local values, and raise awareness among our guests about this heritage. This policy applies to all hotel services, guest relations, procurement processes, and communication activities.

- Contributing to the preservation of local and national cultural heritage,
- Fully complying with laws and regulations related to cultural heritage,
- Supporting the promotion of local culture,
- Informing our guests about the historical and cultural richness of Istanbul, are the main principles of our hotel management.
- Supporting awareness activities for the preservation of historical structures, parks, religious sites, and cultural areas in Ataşehir and its surroundings.
- Avoiding any activity that could harm cultural heritage.
- Cooperating with local artists, handicraft producers, and cultural initiatives.
- Highlighting traditional elements in hotel decoration and presentations (e.g., Turkish coffee service, local motifs).
- Providing guests with brochures and digital content introducing Istanbul's historical and cultural sites.
- Working with licensed tour guides who respect cultural heritage.
- Informing guests about rules to be followed in cultural areas.
- Providing training to employees about Istanbul's historical, cultural, and artistic heritage.
- Sharing good practices for the protection of cultural heritage regularly
- Reviewing this policy annually and updating it when necessary.
- Following local cultural projects and guest feedback.
- Recording staff training and guest information activities.

POLICY ON THE PROTECTION OF BIODIVERSITY

As Asia City Hotel, in line with the principles of sustainable tourism, we commit to protecting the natural assets in our environment, supporting biodiversity, and transferring them to future generations. This policy covers our hotel building, garden areas, and the direct or indirect impacts on surrounding natural life. Our commitments:

- Complying with national and international environmental legislation,
- Protecting and supporting natural habitats,
 - Contributing to the continuity of local flora and fauna,
 - Raising environmental awareness among our guests and employees,
- Preserving trees around the hotel such as plane, acacia, linden, pine, and ornamental plants,
- Preferring local and climate-friendly plant species in landscaping and avoiding invasive species,
 - Avoiding the use of chemical fertilizers and pesticides; instead preferring biological and natural methods,
- Protecting the habitats of bird species and insects observed in Ataşehir,
- Avoiding practices that may harm bird migration routes,
- Minimizing noise and light pollution that may disturb natural life around the hotel,
- Using water-saving fixtures,
- Preferring energy-efficient devices,
- Regularly monitoring and reporting resource consumption,
- Providing regular training to employees on biodiversity and sustainability,
- Informing guests in rooms and common areas about eco-friendly practices,
- Expecting guest support in water, energy, and waste management,
- Developing practices that comply with sustainable tourism certification criteria.

POLICY ON VISITS TO NATURAL AREAS

As Asia City Hotel, we aim to encourage our guests to adopt an environmentally respectful and sustainable approach when visiting natural areas around the hotel. This policy applies to nearby parks, gardens, and natural areas such as Bostancı beach.

- Guiding guests to minimize their environmental impacts during visits to natural areas,
- Preventing environmental damage in green areas and along the coast near the hotel,
- Minimizing negative impacts on local flora and fauna,
- Ensuring a visit experience aligned with the principles of sustainable tourism, are the fundamental commitments of our hotel management.
- Guests may visit the nearest parks and gardens, walking paths, and bicycle areas.
- Bostancı beach and surrounding areas are identified as safe and accessible areas for walking and cycling activities.
- Guests must comply with basic rules such as not leaving litter and not harming flora and fauna.
- Considering that there may be sensitive or protected areas, guests are expected to be cautious during interactions with nature.
- Guests will be provided with directions and information about areas they may visit.
- No special brochures or training materials will be provided by the hotel; visits will take place within the framework of personal responsibility.
- The hotel management will review feedback and environmental impacts related to visited areas once a year.
- If deemed necessary, the policy will be updated and improvement steps will be determined.

WOMEN'S RIGHTS AND GENDER EQUALITY POLICY

We attach importance to gender equality in our business.

- We ensure the health, safety, and welfare of all our employees regardless of gender.
- We support the participation of women in the workforce across all our departments and provide equal opportunities.
- We adopt a "equal pay for equal work" policy without gender discrimination.
- We assign duties based on the principle of equality.
- We provide the necessary environment for equal access to career opportunities.
- We develop training policies and support women's participation and increased awareness.
- We establish working environments and practices that protect work-life balance.
- We support women in management and provide equal opportunities.
- We do not allow women to be subjected to exploitation, harassment, discrimination, suppression, coercion, slander, etc. We always acknowledge the value they add to our institution and the world and support their presence.

POLLUTION REDUCTION POLICY

Within the framework of our environmental sustainability approach at Asia City Hotel, we commit to minimizing air, water, soil, noise, and light pollution, and keeping our negative impacts on the environment at a minimum level. This policy covers all hotel operations (accommodation, food and beverage, maintenance, cleaning, landscaping). Our commitments:

- Complying with environmental legislation and all relevant national/international regulations,
- Increasing efficiency in the use of natural resources,
- Reducing pollution caused by waste and emissions,
- Raising awareness of our guests and employees about environmental protection, are our main principles.
- Energy-efficient devices are used.
- Regular maintenance of air conditioners, boilers, and generators is carried out, and emission values are monitored.
- Low-emission options are preferred for service vehicles.
- Wastewater is discharged in accordance with the municipal sewage system.
- The discharge of harmful chemicals directly into sinks, bathrooms, and kitchens is prevented.
- Natural and biodegradable cleaning products are preferred.
- Hazardous wastes (batteries, oils, fluorescent lamps, etc.) are collected separately and delivered to licensed companies.
- No chemical spraying or fertilization is carried out in gardens; natural methods are preferred.
- Noise levels inside and outside the hotel are kept in accordance with regulations.
- Technical equipment and generators are used with sound insulation.
- Noise control is carried out during activities that could disturb guest comfort.
- Energy-efficient and low light-polluting fixtures are preferred for hotel lighting.

TRANSPORTATION POLICY

As Asia City Hotel, we aim to facilitate our guests' access to touristic, cultural, and other important sites in Istanbul while providing sustainable guidance. This policy covers all transportation information provided to guests during their stay.

- Providing guests with safe and accurate transportation information,
- Prioritizing public transportation options in a metropolitan city such as Istanbul,
- Providing guests with informative materials and maps for historical and cultural sites,
- Supporting responsible and environmentally conscious travel by guests, are our fundamental commitments.
 - Guests are provided with map brochures at the hotel reception and in rooms with information about places to visit in Istanbul.
- Public transport routes are recommended for popular destinations such as historical and cultural areas on the European side.
- Directions and public transportation options are provided accurately and updated.
- Guests are encouraged to prefer public transportation and walking whenever possible.
- Alternatives such as bicycles are not recommended due to the city profile; safe and practical routes for urban travel are prioritized.
- Hotel staff receive feedback from guests on transportation and evaluate the feasibility of the policy annually.
- Transportation information and brochure contents are updated when deemed necessary.

GOOD AND DECENT WORK POLICY

At Asia City Hotel, we are committed to creating a fair, safe, respectful, and inclusive working environment for all our employees. This policy covers recruitment, training, working conditions, remuneration, occupational health and safety, and employees' personal rights. Our commitments:

- Ensuring that employees work under conditions befitting human dignity,
- Implementing a fair wage policy and paying above the legal minimum wage,
- Providing equal opportunities for all employees and showing zero tolerance for discrimination and mobbing,
- Respecting employees' rights to organize, express opinions, and suggestions,
- Acting in compliance with national and international standards on occupational health and safety,
- Providing regular training and career opportunities for employee development,
- Strictly prohibiting child labor or forced labor, are the fundamental principles of our hotel management.
- Equal treatment is ensured for all employees regardless of race, language, religion, gender, age, disability, political opinion, or social status.
- Salaries are paid in accordance with legal regulations.
- Overtime is arranged on a voluntary basis and paid legally.
- Employees' rights to rest and holidays are guaranteed.
- Occupational health and safety standards are observed in all departments.
- Employees are provided with regular health checks and occupational safety trainings.
- Emergency plans are prepared and drills are conducted.
- Employees are given regular trainings to improve their professional skills.

WILDLIFE INTERACTION POLICY

As Asia City Hotel, we commit to minimizing the negative impact of our hotel operations on surrounding wildlife, protecting natural habitats, and raising awareness among our guests and staff. This policy covers all hotel gardens and outdoor areas. Our commitments:

- Ensuring the preservation of the pine tree and other green areas around the hotel,
- Conducting garden maintenance, lawn watering, and outdoor lighting activities in ways that do not harm wildlife,
- Raising awareness of staff and guests about interaction with wildlife,
- Regularly monitoring and taking precautions against negative impacts on local flora and fauna, are the fundamental commitments of our hotel management.
- The pine tree and green areas surrounding the hotel will be preserved as habitats for birds, insects, and small mammals.
- In garden maintenance and watering, the use of chemicals will be avoided, and natural and biological methods will be preferred.
- Outdoor lighting will be installed with directed, low-intensity fixtures to avoid disturbing wildlife.
- Regular training sessions will be provided to staff about the protection of wildlife and responsible interactions.
- Informative brochures will be provided to guests to encourage respect for wildlife.
- Guest and employee feedback will be collected, and practices will be continuously improved.
- The hotel's wildlife impacts will be reviewed once a year, and necessary improvements will be made.
- Habitat loss, bird/insect populations, and guest/employee feedback will be reported.
- The policy will be updated regularly based on monitoring results.



NATURE- AND HEALTH-FRIENDLY CHOICES

In our hotel, we encourage our guests to use eco-friendly and vegan products that are free from SLS, heavy metals, synthetic preservatives, and harmful chemicals. By supporting sustainable living, we protect both our health and our planet together. 🌍✨



OUR GARDEN

In our garden, we grow a variety of plants such as yellow daisies, pine trees, autumn blaze, cacti, hydrangeas, and Abelia Kaleidoscope. By preserving this diversity offered by nature, we present it to our guests and create an environmentally conscious living space in line with the concept of sustainable tourism.. 🌿✨



TOGETHER TO PROTECT NATURE

In our hotel, we support sustainable tourism and contribute to the preservation of biodiversity by supporting the TEMA Foundation. We invite our esteemed guests to join this movement of goodness by making eco-friendly choices. 🌍✨

NATURE- AND HEALTH-FRIENDLY CHOICES

Asia City Hotel, misafirlerimizin memnuniyeti kadar çalışanların memnuniyetinin sağlanması en güçlü olduğumuz konulardan biridir. Bu bakış açısı ile, çalışanların başta yasal hakları olmak üzere çalışma ortamı, psikolojisi, kişisel motivasyonu ve performansları gibi alanlarda tüm konforunun sağlanması yönetimin sorumluluğundadır.

Farklı ülkelerden gelen misafirlere hizmet veren bir işletme olarak misafir ve çalışanlarımız için herhangi din, dil, ırk vb. ayrımı yapmak hem otelcilik hem de çalışma prensiplerimize aykırıdır.

ASIA CITY HOTEL DEĞERLERİ

- 1. Açıklık ve Şeffaflık**
- 2. Profesyonellik**
- 3. Güvenilirlik**
- 4. Adalet**
- 5. Verimlilik**
- 6. Ekip Çalışması**
- 7. Sevgi ve Saygı**
- 8. Çevre Bilinci**

ASIA CITY HOTEL SUSTAINABILITY REPORT

OUR SUSTAINABILITY POLICY

On this long journey that we set out on to minimize the negative impacts of tourism on society and the world and to contribute to its positive development, our efforts in waste management, natural resource use, employee health and safety, child protection awareness, and equal rights recognition, as well as our efforts to integrate with the community we are in and to address social issues, will contribute to ensuring sustainability in tourism. We are aware that the economical use and efficient management of natural resources are of great importance in ensuring the sustainability of tourism. With the practices we have implemented on sustainability, we aim to be a model enterprise in the hospitality sector in our region. Our aim is to comply with all primary and secondary legislative requirements and regulations regarding sustainability, and to provide benefits to the societies we serve through high-quality service, economic growth, environmental protection, social participation, and employment. We will set our goals and objectives related to sustainability, continuously improve our sustainability performance, and minimize the impacts of our activities on the world. We will raise awareness about sustainability among our employees, guests, suppliers, and society in general.

SOCIAL SENSITIVITY

All individuals have needs in tourism such as traveling, accommodation, food and beverage, and entertainment. It is highly important to develop and implement accurate and barrier-free approaches in line with these needs.

In this context, our hotel offers a special room for disabled guests, a wheelchair to facilitate patients' access to their rooms, and a ramp for guests who cannot use the stairs at the entrance. We continuously improve ourselves on what more we can do to ensure an inclusive approach. In case of a potential fire in our hotel, a fire safety training was conducted with the participation of all staff, and a fire drill was carried out.

Additionally, in the event of a guest or staff member experiencing a health emergency, two of our employees are trained and certified in first aid. We continue to improve ourselves in order to prevent such situations and to ensure preparedness.



With our sustainable tourism approach, we prioritize providing accommodation suitable for special needs, access ramps, and wheelchair support, ensuring that all our guests can enjoy hotel equally and pleasantly. ♿️✨

SOCIAL SENSITIVITY

As Asia City Hotel, we are committed to respecting and upholding human rights. In this context, we respect the rights of individuals and do not tolerate or accept discriminatory practices based on language, nationality, race, color, disadvantage, origin, belief, age, or sexual orientation, nor do we accept degrading working conditions. Asia City Hotel expects the demonstration of respect for social values and the establishment of a harmonious working environment for its employees. In particular, top managers, department heads, and section chiefs, including their assistants, are expected to take the necessary measures to prevent misunderstandings and avoid behaviors that could cause disturbances.

OUR ENVIRONMENTAL APPROACH

As Asia City Hotel, we are an establishment that has adopted a quality-oriented management philosophy, aiming to effectively meet the expectations of our guests, employees, stakeholders, and legal regulations, and to make this a principle of continuity. Embracing “Environmental Management,” its implementation, and continuous improvement and development are among our priority objectives. Accordingly, we encourage all our stakeholders, employees, and guests to take part in this effort.

In common areas, we have containers designated for waste batteries, and these are collected and delivered to the relevant units through authorized institutions.

For glass waste, we have separation bins located in designated areas, and these are collected and delivered to the relevant authorized units.

Through instructions in common areas and guest rooms, we inform our guests and employees about environmental sensitivity and energy conservation, while continuously improving ourselves in this regard.

OUR ENVIRONMENTAL APPROACH AND OBJECTIVES

As an environmentally friendly establishment, we identify the impacts we have on the environment and strive to keep them under control. We are prepared for risks and situations related to pollution, and by closely monitoring ongoing developments, we ensure compliance with environmental regulations. We pay special attention to waste separation, reducing the amount of waste, and the efficient use of natural resources, thereby continuously improving our environmental performance. We recycle our waste and monitor the outcomes.

In our hotel, we provide guidance to both our staff and guests to contribute to energy saving and conservation practices.

Personnel working in close contact with chemicals receive training regarding the use, handling, and disposal of such materials when necessary. Additionally, our staff are given the required hygiene training. In the kitchens, used oils that have reached the end of their lifecycle are collected and disposed of properly.

We strive to minimize any harm we may cause to the environment, and with the training provided to our staff, we do everything possible to remain an environmentally friendly hotel.

OUR SUSTAINABLE PROCUREMENT POLICY

With the aim of minimizing the negative impact of the services we provide on the world and society, and contributing positively, we seek to implement the principles of sustainability in procurement.

- Except in mandatory cases, we purchase locally manufactured goods instead of imported products.
- In service procurement, we prefer local companies over multinational corporations.
- When purchasing machines and equipment for our establishment, we prioritize alternatives with Class A ratings and/or low energy consumption features.
- In the procurement of construction, textile, chemical, food, beverage, consumables, and all types of products and raw materials, we evaluate both the sustainability practices and the certifications of the products and supplier companies.
- We consider choosing products made from recycled or recyclable materials.
- We share our sustainability efforts with our suppliers and subcontractors.

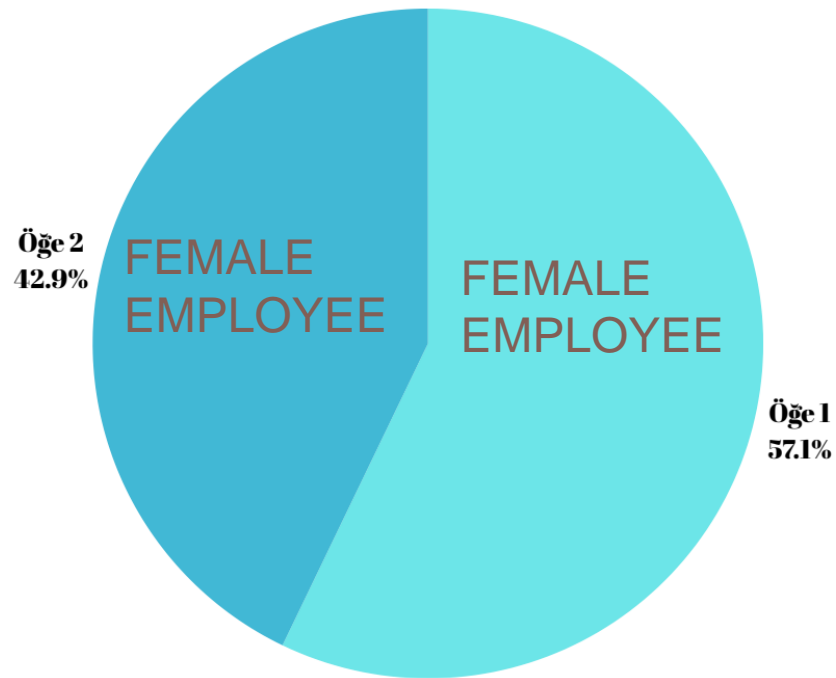
SUPPLY CHAIN

Asia City Hotel prefers to work with local suppliers in order to support increased employment in the region.

SUSTAINABILITY IN PROCUREMENT

1. Except in mandatory situations, locally produced goods are purchased instead of imported products.
2. In non-mandatory cases, local companies are preferred instead of multinational corporations when procuring services.
3. For devices purchased for our business, alternatives with Class A and/or low energy consumption are researched and preferred.
4. When choosing products to purchase, priority is given to those that are:
 - Made from recycled or recyclable materials,
 - Produced sustainably / sourced from sustainable resources,
 - Fair Trade / Organic / FSC / MSC certified, • Delivered with less packaging,
 - Conforming to criteria of environmental sustainability, and
 - Ensuring energy and water conservation.
5. Our sustainability policy is communicated to our suppliers and subcontractors via email.

WORKING LIFE



Today, the business world is going through an important process of change in terms of gender equality. In particular, the representation of women in management positions has become one of the most striking indicators of this change. Women's presence in management positions plays a critical role not only in the business world but also in the evolution of the social structure. The participation of women in management shows that gender equality and diversity are not just goals but also represent a successful business strategy. Research demonstrates that diverse teams are more innovative, creative, and productive. This shows that women not only take their rightful places in the business world but also contribute to healthier progress of business processes. As a result, the increasing presence of women in management not only creates an egalitarian business environment but also lays the foundations of a more dynamic, creative, and productive business world. A business world with more women in managerial roles not only takes a step forward in terms of gender equality but also offers great opportunities for organizational success and innovation.

FACILITIES PROVIDED TO OUR STAFF

LAUNDRY USE: The work uniforms of all our employees are cleaned free of charge.

STAFF CANTEEN: The canteen is free of charge for our staff.

STAFF PARTY: At the end of every year in December, a staff night is organized. During these nights, gifts are given to all staff.

STAFF SUGGESTION BOX: Through this box, improvements are made in line with the wishes and suggestions of staff for better working conditions.

SPECIAL OCCASIONS: During Ramadan, Ramadan packages are prepared and distributed for staff. On the Feast of Sugar, candies and chocolates are distributed. On International Women's Day, all female staff are given personal care kits and similar gifts.

CARBON FOOTPRINT MEASUREMENT GRAPH

Source	Consumption	Unit	Emission Factor(kgCO2e/Unit)	Emission (kgCO2e)
Electricity	204,279.90	kWh	0.420	85,797.56
Natural Gas	363,164.55	m3	1.930	700,907.58
Water(Supply)	4,868.00	m3	0.344	1,674.59
Wastewater (treatment)	2,434.00	m3	0.708	1,723.27
Gasoline	266.67	L	2.310	616.00

2025 ENERGY TRACKING TABLE

ENERJİ TÜRÜ	January	February	March	April	May	June	July	August	September	October	November	December
•Monthly Consumed Electricity (kWh)(Data can be obtained from invoices or directly from the relevant department)	18.127,00	18.409,16	17.456,76	17.354,22	21.584,16	29.364,00	43.951,86	38.032,74				
•Monthly Consumed Natural Gas (m³)(Data can be obtained from invoices or directly from the relevant department)	93.397,39	87.122,21	62.475,40	43.115,08	21.047,40	20.813,86	17.494,49	17.698,72				
•Monthly Consumed Water (m³)(Data can be obtained from the supplier company)	598	572	621	709	663	552	583	570				
•Monthly Total Number of Guest Overnight Stays(Number of guest/nights accommodated within the month)	2726	2615	2493	2918	2909	2442	2691	2369				
Electricity consumption per guest/night (kWh / Guest.Night)	6,6	7,04	7,002310469	5,94729952	7,419786868	12,02457002	16,3329097	16,0543436				
Natural gas consumption per guest/night (m³ / Guest.Night)	34,3	33,3163327	25,06032892	14,7755586	7,235269852	8,523284193	6,501111111	7,470966653				
Water consumption per guest/night (m³ / Guest.Night)	0,22	0,22	0,25	0,24	0,23	0,23	0,22	0,24				

WASTE TRACKING TABLE

[illegible]

OUR ENERGY SAVING METHODS

- We use systems that cut off electricity after guests leave their rooms.
 - 95% of our lighting systems are LED and sensor-based.
 - Double-glass windows are used in rooms and common areas for heat insulation.
 - Minibars in guest rooms are positioned to avoid direct sunlight to prevent heating.
 - Timers are used in outdoor lighting, adjusted according to summer and winter time.
 - Towel changes in rooms are carried out upon guest request, and guests are informed about this.
- If guests do not request, towels are changed every two days.

PARTICIPATION OF EVERYONE

We encourage our employees and guests to be sensitive towards the environment. Through reminders in our rooms and common areas, we strive to promote water conservation.

By placing battery, glass, and similar recycling containers in staff areas, we ensure the collection of recyclable waste and provide training to increase the environmental awareness and sensitivity of our employees.

To enhance the environmental awareness and sensitivity of our guests and staff, we remain open to continuous improvement, follow innovations closely, and always aim to implement these new practices.—

ASIA CITY HOTEL AND SUSTAINABLE TOURISM POLICY

In line with our awareness of responsibility towards the environment, employees, and society, and our belief in continuous improvement within the scope of the activities we undertake:

In accordance with the principles of Sustainable Development and Sustainable Tourism, our hotel aims to minimize and mitigate any negative impacts that may arise from its operations supporting the social and environmental conditions in which it exists. To this end, we strive to ensure the proper use of natural resources, provide necessary awareness to both our employees and our guests, and adopt technological innovations.

During procurement processes, we apply practices aligned with this principle, taking guest needs as our focal point. We ensure that guests can enjoy a healthy and comfortable stay by identifying their expectations and requirements and providing appropriate services. We aim to share all the work we carry out with our employees, our guests, and the community.

We acknowledge that the awareness of safety and sustainability is an integral part of the lives of our employees and guests. Accordingly, we provide training to our staff on environmental sensitivity and evolving conditions, thereby reinforcing our commitment.

OUR COMMITMENT

We make every effort to reduce water and electricity consumption, and we reinforce our awareness initiatives both for our employees and our guests. We ensure the repeated use of paper, textiles, printer cartridges, chemicals, and tires whenever possible. We recycle glass, oil, and batteries. In order to safeguard the environment and nature, we minimize and control any potential harm that our operations may cause.